



**Eden Daycare Inc.**

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*We put the CARING in daycare*

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14 March 2020

**NOTICE TO EDEN DAYCARE PARENTS: COVID-19 PREPAREDNESS**

Dear parents of Eden Daycare,

**In response to the impact of COVID-19, Eden Daycare will be closed for childcare services effective Monday, March 16, 2020 until Friday, April 5, 2020, inclusive.**

The situation in the GTA and globally has been evolving rapidly since the emergency of COVID-19, and Eden Daycare administration has been monitoring the situation closely. We are making this decision after serious consideration, and on the advice of Peel Public Health, Toronto Public Health, Ontario's Chief Medical Officer of Health, the recent announcement from the Premier of Ontario to implement social distancing where possible, as well as the direction taken by the Ontario Ministry of Education to close all Ontario public schools from March 16, 2020 to April 5, 2020.

During this time, fees will be suspended and unfortunately our staff will not be receiving their regular remuneration.

We appreciate that this decision impacts Eden Daycare parents, children, and families. Given the nature of the services we deliver, the safety and security of the children in our care and our employees is of paramount importance and we are doing everything we can to protect them. We are committed to the health and well-being of our families, staff, and the greater community. We will continue to monitor the situation and communicate new information about day care operations directly to parents as more details become available.

**Following our Parent Policies and for sustainability purposes, resignations will not be accepted during this closure period.**

If you have any questions about COVID-19, please direct them to your local health department. The Ministry of Health has also set up a dedicated website ([www.ontario.ca/page/2019-novel-cornavirus](http://www.ontario.ca/page/2019-novel-cornavirus)), which is updated daily at 10:30 AM and 5:30 PM with real-time information, advice and resources.

If you are experiencing symptoms, contact Telehealth Ontario at 1-866-797-0000 or your local public health unit. We encourage families to monitor public health units' websites, social media accounts as well as updates from news agencies.

Please note that the Public Health Agency of Canada advises that all non-essential travel outside of Canada should be avoided. If you or a family member have recently travelled outside of Canada or plan to travel, please follow the advice of the Public Health Agency of Canada and monitor yourselves for



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symptoms of COVID-19 for 14 days upon return. If symptoms develop, please limit your interaction with others and contact your local health unit immediately. If a member of your household has traveled outside of Canada, please refrain from attending Daycare for a minimum of 14 days after return of said member to the household, even if Eden Daycare has resumed childcare services.

Should you have any questions about our decision to suspend child care services, please do not hesitate to contact us at [info@day-care.com](mailto:info@day-care.com).

We appreciate your cooperation in keeping our children, families and communities safe. We are looking forwards to seeing happy and healthy children when we re-open for childcare services on Monday April 6th 2020.

Regards,

Eden Day Care Board of Directors

CC: Eden Day Care Administration